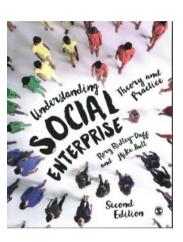


# Developing socially enterprising, critical thinking students from academic theory to practice



Developing Social Entrepreneurs in UK Higher Education Dr. Mike Bull

Dept of Strategy Enterprise Sustainability

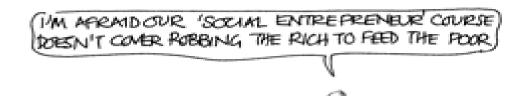
Manchester Metropolitan University Business School











EGGER BEAUC



#### **Outline**

- A decade of teaching
- From 1<sup>st</sup> year to Masters
- A journey from Friedman to Stacey
- Developing *socially* enterprising, critical thinking students from academic theory to practice



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Second Edition

2011, 2013 2016 2019



#### **Understand Social Enterprise: Theory & Practice**

- An important contribution to social enterprise scholarship that is also of considerable interest to practitioners and policy makers.
- Alex Nicholls, Professor of Social Entrepreneurship, Said Business School University of Oxford
- This book is a must read for scholars, practitioners, and students of social enterprise and/or social entrepreneurship to understand the theoretical, managerial, and practical complexities these firms embrace to achieve success.
- Patsy Kraeger ISTR & John Hopkins University
- It is a wonderful book which summarizes recent pieces of knowledge in a very constructive and innovative way.
- Professor Dieter Bogenhold Sociology , University of Klagenfurt



#### Journey – A Decade of development at MMU

- 2007 Final Year Social Enterprise (40 students)
- 2010 2<sup>nd</sup> Year Business and Sustainability (100 students)
- 2010 Final Year Entrepreneurs, Business & Society (50 students)
- 2012 2<sup>nd</sup> Year Responsible Business (500 students)
- 2016 2<sup>nd</sup> Year Responsible Enterprise (500 students)
- 2017 Masters Critical Management Studies (20 students)







#### Friedman v Freeman

'There is one and only one social responsibility of business – to use its resources and engage in activities designed to increase its profits so long as it stays within **the rules of the game**, which is to say, engages in open and free competition without deception and fraud.'

(Friedman, 1970)

Keller (2007) suggests this attitude has left society with a <u>negative ethical base</u> – no consideration has been given for <u>the social costs of private enterprise</u>.



#### **Freeman (2017)**

- The New Story of Business: Towards a More Responsible Capitalism
- The old story the dominant narrative
  - 1. Business is about making money, as if it's the only thing that matters
  - 2. Shareholders are the only ones that matter
  - 3. We live on a planet with limitless resources
  - 4. People are self-interested will lie, cheat to prosper
  - 5. People are competitive and greedy

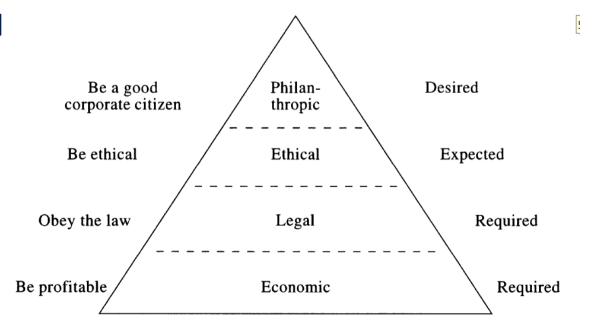




#### **Current ways of 'doing' business**

- Is it bottom of the pyramid?
- Or a journey to Responsible Business?
- Is the top of the pyramid philanthropy?
- Charity giving some profits away?
- Required
- Expected
- Desired

#### Carroll's (1991) Pyramid of Corporate Social Responsibility





#### **The Story of Stuff**







#### **UN Sustainable Development Goals**







































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#### Wealth inequality



Wealth Inequality in America

21,571,710 views











### From Shareholder to Stakeholder Theory? Has Adam Smith been mis-read?

From "The Wealth of Nations" to "The Theory of Moral Sentiments"

The first theme in *The Wealth of Nations* is that regulations on commerce are ill-founded and counter-productive. Smith's third theme is that a country's future income depends upon capital accumulation. The more that is invested in better productive processes, the more wealth will be created.

Virtues. Smith ends *The Theory Of Moral Sentiments* by defining the character of a truly virtuous person. Such a person, he suggests, would embody the qualities of prudence, justice, beneficence and self-command....Prudence moderates the individual's excesses and as such is important for society. Freedom and nature, Smith concludes, are a surer guide to the creation of a harmonious, functioning society.



#### **Freeman (2017)**

- The New Story of Business: Towards a More Responsible Capitalism
- The new story...
  - 1. The unit of analysis is stakeholders not shareholders
  - 2. Stakeholders are inter-dependent whole system
  - Trade-offs are failures of creativity collaborative solutions are required
  - 4. Purpose, values & ethics must be embedded in businesses social enterprises are working at this
  - 5. Business exists in a physical world finite resources
  - 6. People are complicated and can resolve complex problems
     social entrepreneurs are people working on solutions



#### **Freeman (2017)**

- The New Story of Business: Towards a More Responsible Capitalism
- Towards a more Responsible Capitalism...
  - 1. Principles of responsibility responsible businesses
    - a) Respect people, planet, ethics at the same level as profits
    - b) Think purpose front and centre
  - 2. We need competition, not monopolies relationships/partnerships
  - 3. The role of government is key in facilitating rights

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#### **The Story of Solutions**



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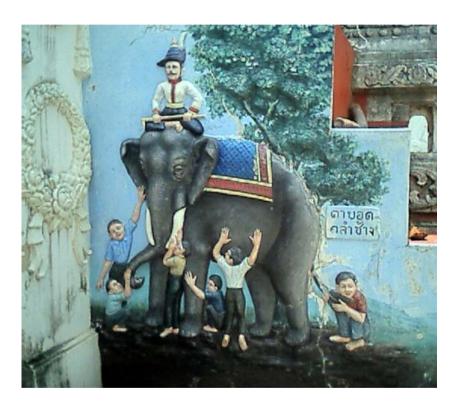




TRADITIONAL BUSINESS



#### **Responsible Enterprise or Social Enterprise?**





**Appreciating typologies and hybridity** 



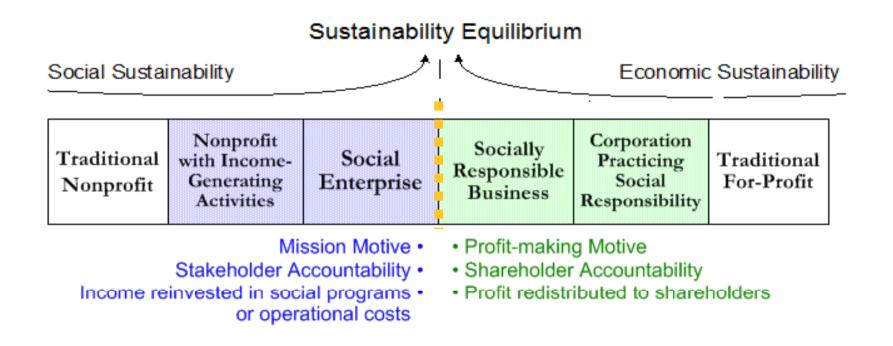
#### **Defining Responsible and Social Enterprise?**

- "Social enterprise: A strategy for success" (Department of Trade and Industry, 2002).
- "A social enterprise is a business with primarily social objectives whose surpluses are principally reinvested for that purpose in the business or in the community, rather than being driven by the need to maximise profit for shareholders and owners" (p. 7).

Social enterprise is about redressing the balance... The average pay ratio between social enterprise CEO pay and the lowest paid is just 3.6:1 – for FTSE 100 CEOs, this ratio stands at 150:1.

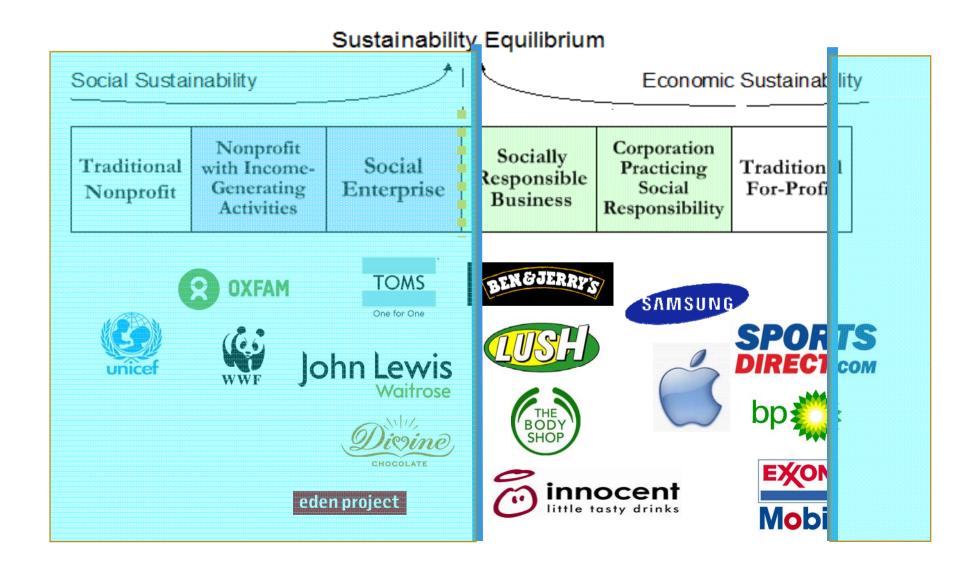


#### **Alter (2007) Sustainability Spectrum**



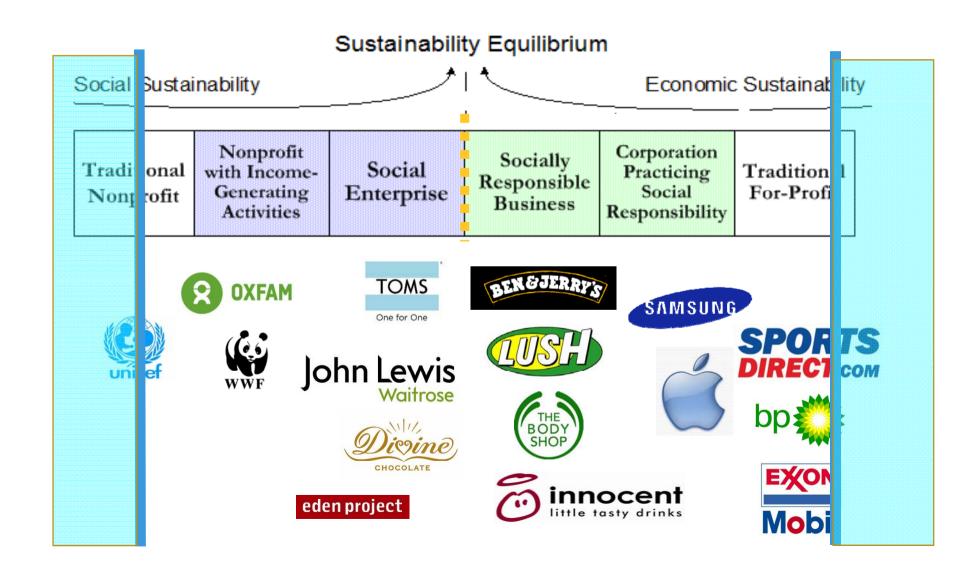


#### **Responsible Enterprise? Conventional view?**

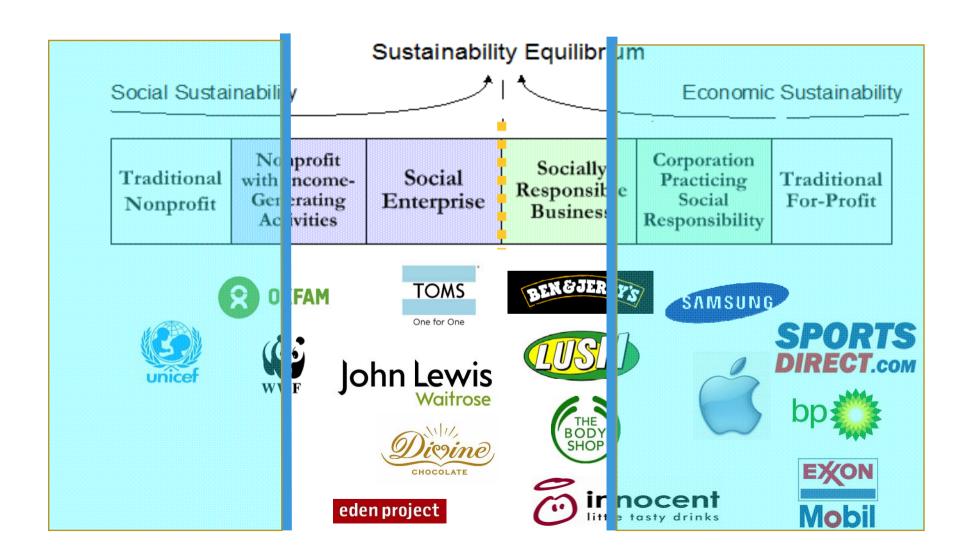


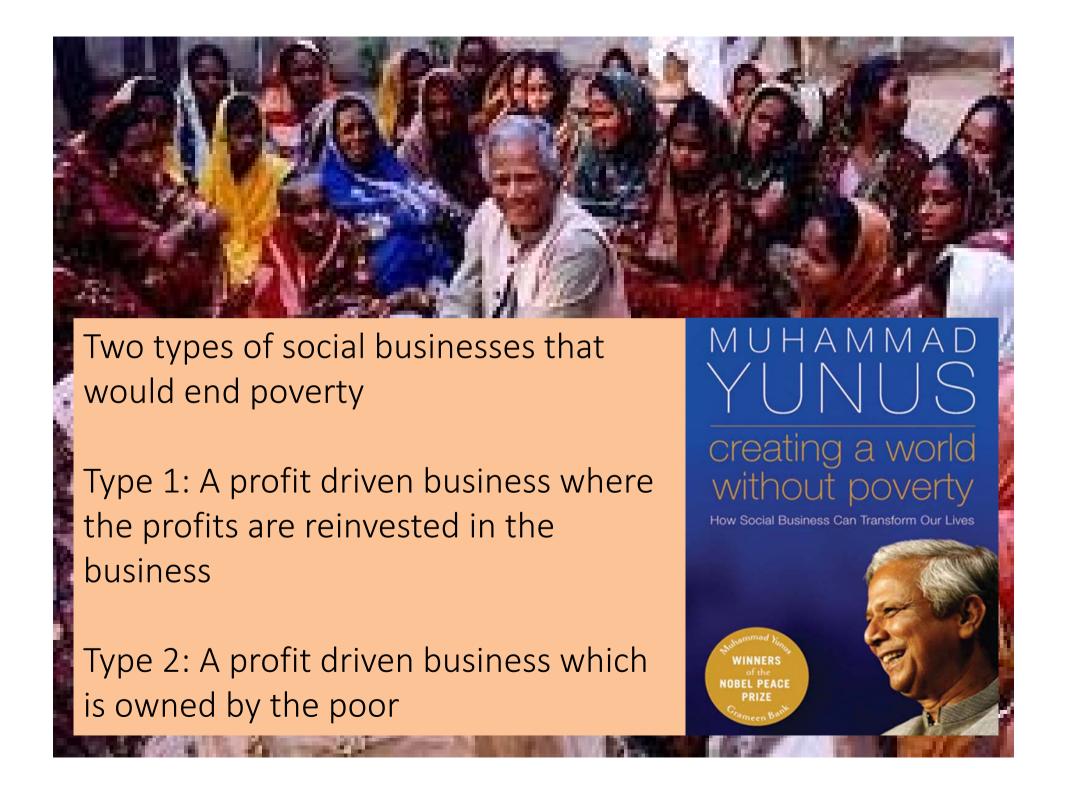


#### **Responsible Enterprise? Broad view? (inclusive view)**



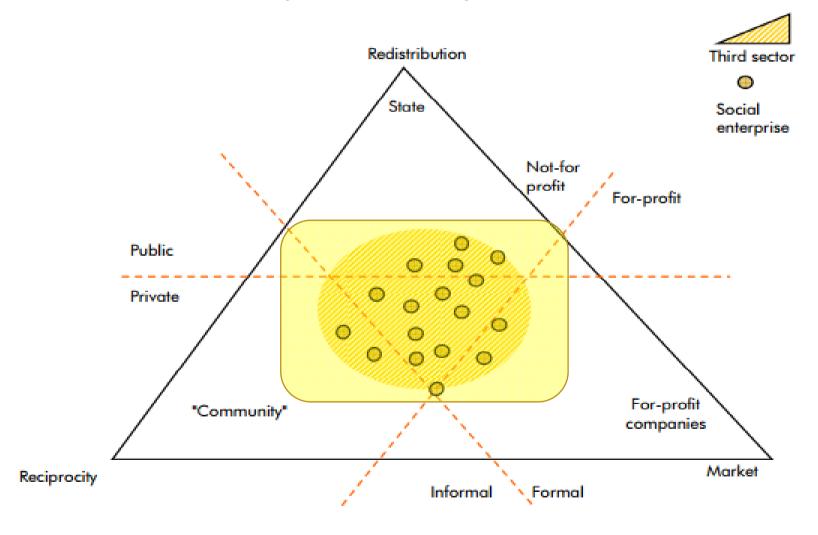
#### Responsible Enterprise? Radical view? Or not radical enough?





## ogics of

## Social enterprise as a combination of various actors, logics of action and resources (Pestoff, 1998)



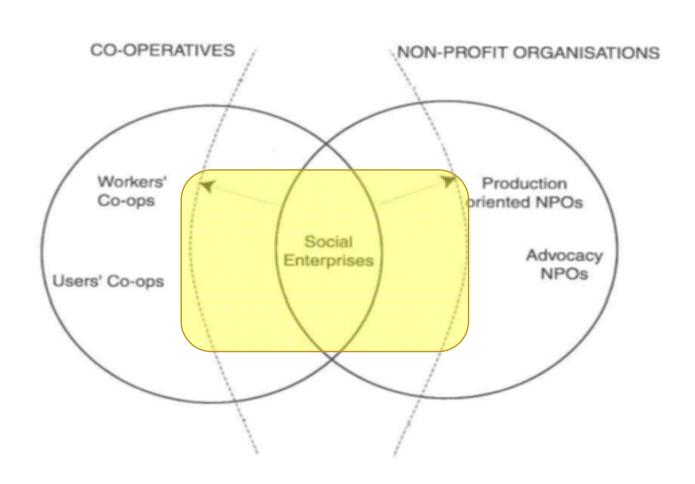


#### Social Enterprise Hybrid Spectrum (Dees, 1998)

		Purely philanthropic		Purely commercial
Motives, methods, and goals		Appeal to goodwill Mission driven Social value	Mixed motives Mission and market driven Social and economic value	Appeal to self-interest Market driven Economic value
Key stake- holders	Beneficiaries	Pay nothing	Subsidized rates, or mix of full payers and those who pay nothing	Market-rate prices
	Capital	Donation and grants	Below-market capital, or mix of donations and market-rate captial	Market-rate capital
	Workforces	Volunteers	Below-market wages, or mix of volunteers and fully paid staff	Market-rate compensation
	Suppliers	Make in-kind donations	Special discounts, or mix of in-kind and full-price donations	Market-rate prices



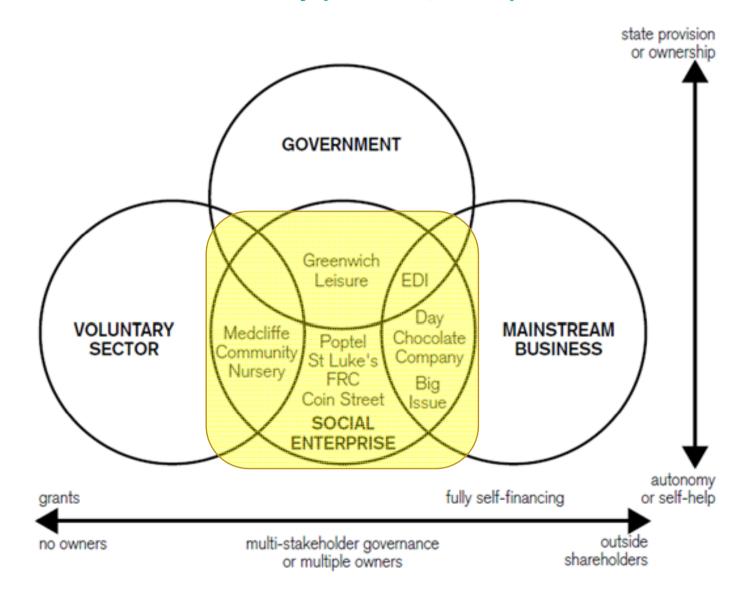
## Social Enterprise at the crossroads of non-profit and co-operative economies (Defourny, 2001)



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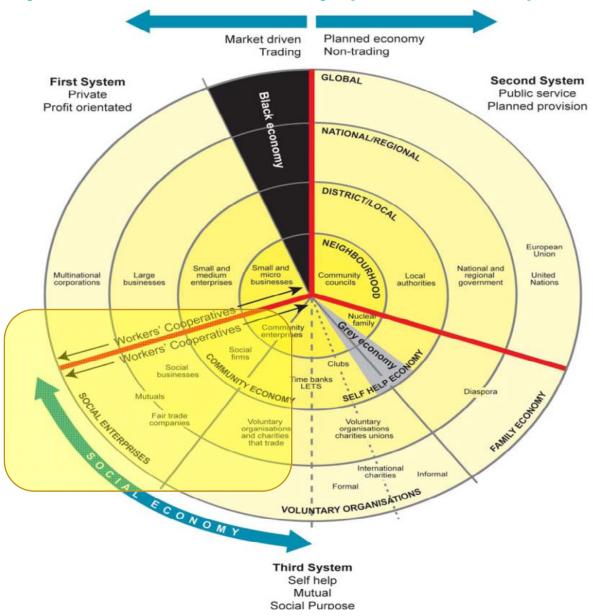
#### Four sectors of the economy (Westall, 2001)



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#### Three systems of the economy (Pearce, 2003)

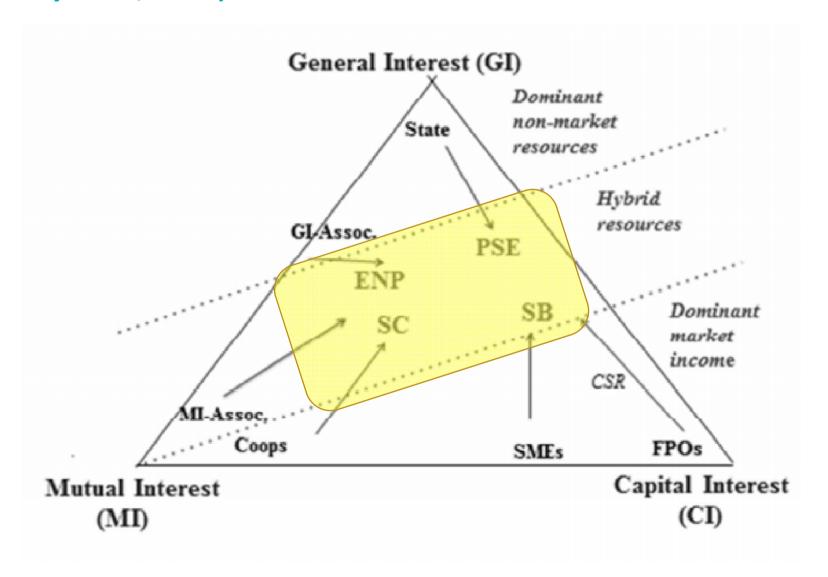




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## Institutional trajectories and resulting SE models (Defourny & Nyssens, 2016)





#### **Responsible Enterprise or Social Enterprise?**



**Appreciating heritage and identities** 

Year	UK social enterprise development timeline		
1981	Beechwood College, Leeds. Delivering social audit training package to co-operatives, which Spreckley' coins as a manual for social enterprise		
1997	The Labour Party came into Government		
1997	UK think tank publication by Charles Leadbeater - 'The Rise of the Social Entrepreneur'		
1998	UK Government sponsored the emergence of Social Enterprise London (A collaboration between several co-operative businesses and CDAs)		
1999	UK publication by Amin et al first UK academic reference to 'social enterprises'		
1999	National Strategy for Neighbourhood Renewal Policy Action Team (PAT) 3 Business - within the strategy was the first policy reference to social enterprise. "Enterprise and Social Exclusion" HM Treasury		
1999	The Phoenix Development Fund unveiled to support the development of enterprise and entrepreneurship in disadvantaged communities		
2001	UK think tank publication by Andrea Westall – "Value Led Market Driven"		
2001	UK Social Enterprise Unit set up within the Department of Trade and Industry		
2002	First UK Social Enterprise policy "Social enterprise: A strategy for success" (for England only)		
2002	Social Enterprise Coalition set up by Co-operatives UK and Employee Ownership Solutions Limited		
2003	UK Practitioner publication by John Pearce - "Social Enterprise in Anytown"		
2006	UK Government creates The Office of the Third Sector		
2006	The Office of The Third Sector unveils "Social enterprise action plan: Scaling new heights"		
2010	Change of Government from Labour to Conservative and Liberal Democrat Coalition. A change in Cabinet Offic to The Office of Civil Society		



#### The emergence of social enterprise

Social enterprise in the UK was born out of three inter-related contexts in the 1990s:



(1) Influential radical left wing movements within cooperatives and community development institutions (Leadbeater 1997; Pearce 2003; Ridley-Duff and Bull 2011), taking influence from the emergence of social co-operatives (cooperative sociali) in Italy in the 1980s (Sepulveda 2014).



#### The emergence of social enterprise

Social enterprise in the UK was born out of three inter-related contexts in the 1990s:

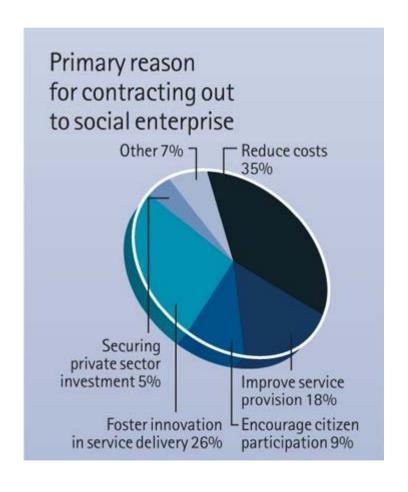


(2) A tool for economic growth within deprived communities, increasing social cohesion, tackling worklessness and social deprivation (Leadbeater 1997; Amin, et al 1999)



#### The emergence of social enterprise

Social enterprise in the UK was born out of three inter-related contexts in the 1990s:



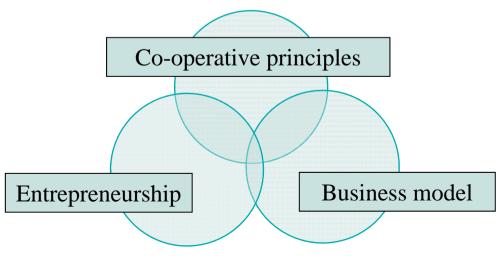
(3) A reshaping and expansion of government funding models for the voluntary sector, namely opportunities to compete for delivering public sector contracts (Leadbeater 1997; Westall 2001).



#### The emergence of social entrepreneurship



"Banks (1972:53) first coined the term 'social entrepreneurship' in the context of an analysis of different approaches to management and their values orientation with reference to Robert Owen.

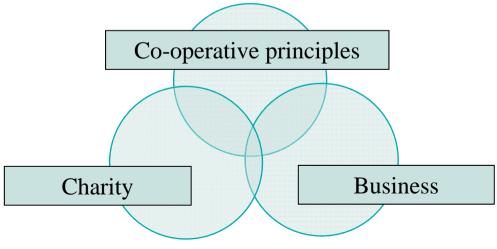




#### The emergence of social entrepreneurship



Nicholls (2006:2) - Driven by a new breed of pragmatic, innovative, and visionary social activists and their networks, social entrepreneurship borrows from an eclectic mix of business, charity and social movement models [co-operatives] to reconfigure solutions to community problems and deliver sustainable new social value.



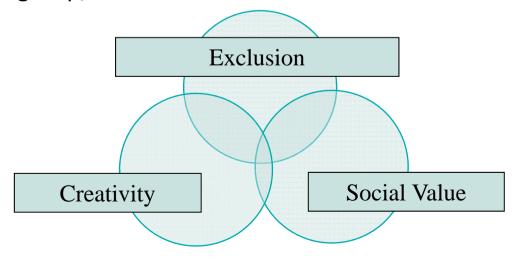


#### The emergence of social entrepreneurship



Martin & Osberg (2007) -

- (1) unjust exclusion, marginalization, lacks the financial or political clout;
- (2) opportunity, developing a social value proposition, inspiration, creativity,
- (3) alleviates the suffering of the targeted group,



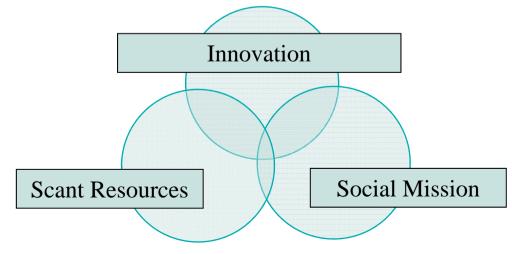


#### The emergence of social entrepreneurship



Burns (2007:458) - Socially driven, ambitious leaders, Capable of creating impressive schemes with virtually no resources, a culture of creativity.

Their prime motivation, aims and mission are social, than commercial. They still pursue opportunities and continually innovate, but for the purpose of serving social mission.



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Regulation	Core Strand	Transcending	Bona fide Social Enterprise

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Regulation	Core Strand	Transcending	Bona fide Social Enterprise
CHARITY LAW: Regulation of Charitable Activities (Foundations, Charities, Charitable Trusts)	Charitable Organisations	Minimal Trading (Social Enterprise seen as an 'Activity')	Charitable Trading Types (Social Enterprise seen as a 'noun')



Regulation	Core Strand	Transcending	Bona fide Social Enterprise
CHARITY LAW: Regulation of Charitable Activities (Foundations, Charities, Charitable Trusts)	Charitable Organisations	Minimal Trading (Social Enterprise seen as an 'Activity')	Charitable Trading Types (Social Enterprise seen as a 'noun')
COMPANY LAW: Regulation of Private Companies (by Guarantee, by Shares, PLCs, CICs)	Mainstream Businesses	Responsible Businesses	Socially Responsible Business Types



Regulation	Core Strand	Transcending	Bona fide Social Enterprise
CHARITY LAW: Regulation of Charitable Activities (Foundations, Charities, Charitable Trusts)	Charitable Organisations	Minimal Trading (Social Enterprise seen as an 'Activity')	Charitable Trading Types (Social Enterprise seen as a 'noun')
COMPANY LAW: Regulation of Private Companies (by Guarantee, by Shares, PLCs, CICs)	Mainstream Businesses	Responsible Businesses	Socially Responsible Business Types
SOCIETY LAW: Regulation of Democratic Businesses (Employee Trusts, Cooperatives, Mutual Societies)	Employee Representation	Single Stakeholder Shared Ownership	Democratic Types (Multi- Stakeholder)

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**Legal Incorporations:** Three core types of Social **Enterprises in the UK** ø \* developing social etnical capital Co-operative & **Mutual Enterprises Employee Trusts** Co-operatives **Mutual Societies Socially Responsible Charitable Trading Businesses** Social Businesses **Limited Companies Foundations B-Corps** Charitable Trusts **CTAs Community Interest Companies SRBs** Primarily for social value and trading goods/services





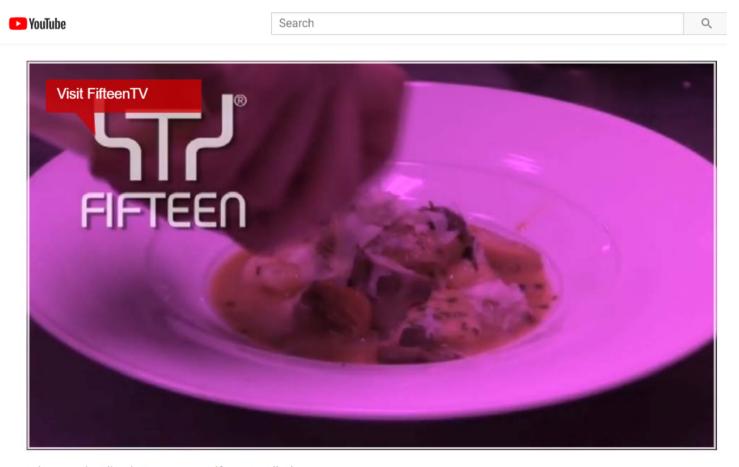
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	Charitable Trading Activities			
Acronyms	onyms CTAs			
Legal forms	Foundations, Charities, Community Benefit Cooperatives, Non-Profit Enterprises, Charity Trading Subsidiaries			
Character	More entrepreneurial than traditional non-profits  Protecting assets for community / public benefit  They mix grant/donor income with trading			
In Detail	CTAs aim to generate a surplus/profit - they reinvest in social value creation.  A 'common good' perspective, 'public interest'.  Boards are (by law) required to be voluntary and external (in the sense that they comprise people who are not paid employees).  Work is oriented to external clients, service users.			



#### **Developing Social Entrepreneurs** (CTA)



What Jamie Oliver's Restaurant Fifteen Is All About

University



**Legal Incorporations:** Three core types of Social **Enterprises in the UK** 

**CTAs** 

**CMEs** 

#### Co-operative & **Mutual Enterprises**

**Employee Trusts** Co-operatives **Mutual Societies** 

# Sociolo on on Missing Marines Missing **Charitable Trading**

**Foundations** Charitable Trusts

#### **Socially Responsible Businesses**

ø

\* developing social etnical capital Social Businesses **Limited Companies B-Corps Community Interest Companies SRBs** 

Primarily for social value and trading goods/services



	Co-operative and Mutual Enterprises (includes social cooperatives and solidarity enterprises)			
	Acronyms			
	Legal forms	Co-operative Societies, Mutual Societies, Credit Unions, Building Societies, Social and Solidarity Co-operatives, Worker Co-operatives, Consumer Co-operatives		
	Character	Led by member-owners  Elected governors  Democratic participation		
I	n Detail	Defined by their commitment to socialized, democratic/inclusive ownership, management and governance.  Transforming patterns of ownership, power and wealth.  Their products and services may be indistinguishable from the mainstream – This is, however, to miss the point. Trading is the means by which a different social mission is achieved.		



#### **Developing Social Entrepreneurs**

**₽** YouTube together works Q



FC United of Manchester

(CME)









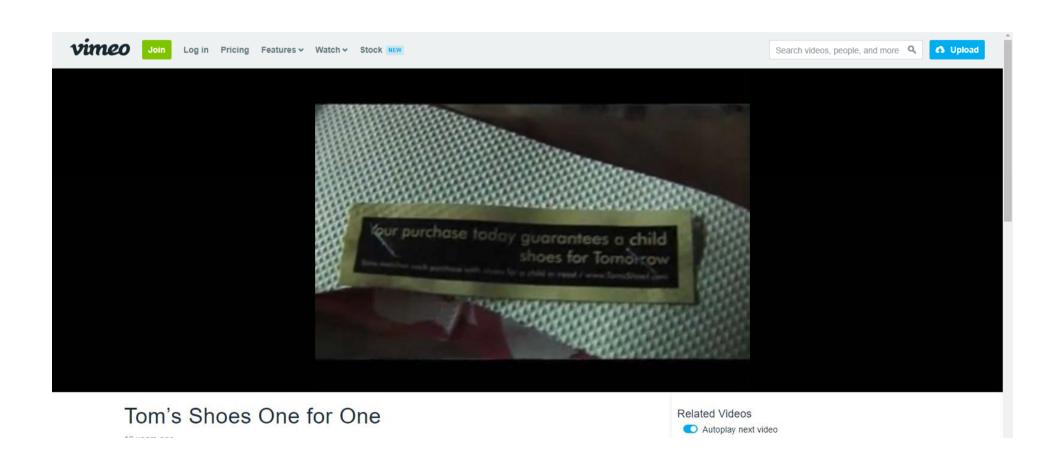
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	Socially Responsible Businesses
Acronyms	SRBs
Legal forms	Company / Business with social objects, Community Benefit Corporations, Community Enterprises, Community Interest Company (CIC)
Character	Led by member-owners
	Leadership Governance
	Capped dividends
In Detail	Defined by their commitment to shared value.
	Adapting private sector practices and business models to make the well-being of individuals, communities and the natural environment a higher priority than profit-maximisation.
	SRBs retain private sector characteristics.
	A managing director can be a full member of the Board. This follows the private sector norm of supporting founding entrepreneur(s) who wish to maintain control over the organisations they create.



#### **Developing Social Entrepreneurs** (SRB)







Appreciating complexity; society and economies



#### **Critical Management Studies - & Re-designing the Economy**

- Capitalism
- Neoliberalism
- Responsible Capitalism
- The tragedy of the Commons
- Moral Economy
- Socialised v Privatised economy
- Inclusive Society
- Social Solidarity Economy
- Complexity Theory

Is social enterprise an end of pipe solution?

Picking up the problems of the public and private sectors?
Or is it redesigning the economy?

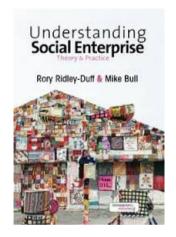




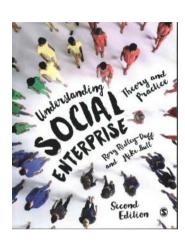
#### **Undergraduate to Post-Graduate Journey**

- Circa 1200 students on our Business Management related Degrees
- 3 or 4 year programmes (inc; placement, overseas & M-degrees)
- Our students learning to be socially enterprising and critical beings:
  - 1<sup>st</sup> year Introducing UNSDGs
  - 2<sup>nd</sup> year Irresponsible v Responsible Enterprise
  - 3<sup>rd</sup> Year Entrepreneurs, Business & Society
  - 4<sup>th</sup> Year/Masters Critical Management Studies
  - 1<sup>st</sup> year Awareness
  - 2<sup>nd</sup> year Questioning the 'Rules of the game' v CE, C2C, GE
  - 3<sup>rd</sup> Year CTAs, CMEs & SRBs community/solidarity/ethical
  - 4<sup>th</sup> Year/Masters Socio-political/eco & economic critical beings





Developing socially enterprising, critical thinking students from academic theory to practice



## Thank You Dr. Mike Bull









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